The Care Admin Toolkit: sources

Sources: AI and closing chapters (01, 10, 11, 11b, 12, 13)

Every URL below was opened on **26-11-26** and returned HTTP 200. Where a quote or date is used in the pack, it was read on the page that day. "Used in" lists the chapter files.

Regulators and national guidance

Source	Date of source	URL	Accessed	Used in
CQC, *Artificial intelligence in health and social care: CQC's role, expectations and plans*	Page last updated 21 May 2026	https://www.cqc.org.uk/about-us/transparency/artificial-intelligence-health-social-care-cqcs-role-expectations-plans	26-11-26	10, 11b
CQC, Regulation 17: Good governance (footnote mapping)	-	https://www.cqc.org.uk/guidance-providers/regulations/regulation-17-good-governance	26-11-26	11
DHSC and DfE, *Artificial intelligence (AI) in social care* (collection page)	Published 20 November 2026	https://www.gov.uk/government/publications/artificial-intelligence-ai-in-social-care	26-11-26	10, 11b
DHSC and DfE, *AI in social care* (main guidance: "principles … also apply to other organisations"; DPIAs; Article 6/9)	20 November 2026	https://www.gov.uk/government/publications/artificial-intelligence-ai-in-social-care/ai-in-social-care	26-11-26	10, 11b
DHSC and DfE, *Using AI in social care: a quick guide for practitioners* (quotes, GCSE method, final check)	20 November 2026	https://www.gov.uk/government/publications/artificial-intelligence-ai-in-social-care/using-ai-in-social-care-a-quick-guide-for-practitioners	26-11-26	10

Source	Date of source	URL	Accessed	Used in
DHSC news, *New AI guidance to cut paperwork and free more time for care* (date check only; no figures used)	20 November 2026	https://www.gov.uk/government/news/new-ai-guidance-to-cut-paperwork-and-free-more-time-for-care	26-11-26	10
DHSC, *Digitising adult social care* collection	-	https://www.gov.uk/government/collections/digitising-adult-social-care	26-11-26	12
Care Inspectorate Wales, *Use of Artificial Intelligence (AI) in Social Care* position statement	Published 18 November 2026	https://www.careinspectorate.wales/care-inspectorate-wales-use-artificial-intelligence-ai-social-care	26-11-26	10, 11
The Regulated Services (Service Providers and Responsible Individuals) (Wales) Regulations 2017 (footnote mapping)	2017	https://www.legislation.gov.uk/wsi/2017/1264/contents	26-11-26	11
Social Care Wales, *AI guide for social care in Wales* (landing page)	-	https://insightcollective.socialcare.wales/ai-guide-for-social-care-in-wales	26-11-26	10, 12

Source	Date of source	URL	Accessed	Used in
Social Care Wales, *AI Guide for the Social Care Sector of Wales* PDF ("Version 1.0 - May 2025"; created by CACI, funded by AI Commission Wales; "Never use free or publicly available AI tools...")	May 2025	https://insightcollective.socialcare.wales/assets/documents/AI-Guide-for-the-Social-Care-Sector-of-Wales_English.pdf	26-11-26	10
DiSC Cymru, *New resources to support the responsible use of AI in social care*	20 July 2026	https://disc.cymru/en/blog/new-resources-to-support-the-responsible-use-of-ai-in-social-care/	26-11-26	10

Oxford Project / AI in Care Alliance

Source	Date of source	URL	Accessed	Used in
Institute for Ethics in AI, *Oxford Statement on the responsible use of generative AI in adult social care* (roundtable 1 February 2024)	2024	https://www.oxford-aiethics.ox.ac.uk/oxford-statement-responsible-use-generative-ai-adult-social-care	26-11-26	10
Digital Care Hub, *Responsible use of generative AI in social care: guidance* ("I"/"we" statements; accountability quote)	2025	https://www.digitalcarehub.co.uk/ai-and-robotics/oxford-project-the-responsible-use-of-generative-ai-in-social-care/responsible-use-of-generative-ai-in-social-care-guidance	26-11-26	10
Digital Care Hub, *A call to action on the responsible use of AI in social care* (summit 27 March 2025)	2 April 2025	https://www.digitalcarehub.co.uk/a-call-to-action-on-the-responsible-use-of-ai-in-social-care	26-11-26	10

Source	Date of source	URL	Accessed	Used in
Digital Care Hub, *AI in Care Alliance* (second summit March 2026; website launched July 2026)	2026	https://www.digitalcarehub.co.uk/ai-and-robotics/ai-in-care-alliance/	26-11-26	10
AI in Care Alliance	-	https://aiincarealliance.com/	26-11-26	10

ICO (data protection)

Source	URL	Accessed	Used in
ICO, Data protection impact assessments (DPIAs)	https://ico.org.uk/for-organisations/uk-gdpr-guidance-and-resources/accountability-and-governance/data-protection-impact-assessments-dpias/	26-11-26	11b, 12
ICO, How do we do a DPIA? (steps 1-7; DPO advice; sample template)	https://ico.org.uk/for-organisations/uk-gdpr-guidance-and-resources/accountability-and-governance/data-protection-impact-assessments-dpias/how-do-we-do-a-dpia/	26-11-26	11b
ICO, Sample DPIA template (Word, downloaded and opened)	https://ico.org.uk/media2/migrated/2553993/dpia-template.docx	26-11-26	11b
ICO, Do we need to consult the ICO? (prior consultation for unmitigated high risk)	https://ico.org.uk/for-organisations/uk-gdpr-guidance-and-resources/accountability-and-governance/data-protection-impact-assessments-dpias/do-we-need-to-consult-the-ico/	26-11-26	11b
ICO, Artificial intelligence hub	https://ico.org.uk/for-organisations/uk-gdpr-guidance-and-resources/artificial-intelligence/	26-11-26	11b, 12
ICO, Report a personal data breach ("as soon as possible, and where feasible within 72 hours")	https://ico.org.uk/for-organisations/report-a-breach/personal-data-breach/	26-11-26	11
ICO, Advice for small and medium organisations	https://ico.org.uk/for-organisations/advice-for-small-organisations/	26-11-26	12

Free help

Source	URL	Accessed	Used in
Skills for Care, Support for registered managers	https://www.skillsforcare.org.uk/Support-for-leaders-and-managers/Support-for-registered-managers/Support-for-registered-managers.aspx	26-11-26	12
Digital Care Hub (home)	https://www.digitalcarehub.co.uk/	26-11-26	12
Digital Care Hub, Data Policy Builder ("Our free Data Policy Builder tool")	https://www.digitalcarehub.co.uk/data-policy-builder/	26-11-26	11b, 12
Digital Care Hub, AI and Robotics	https://www.digitalcarehub.co.uk/ai-and-robotics/	26-11-26	12
Digital Care Hub, *New name for Digital Social Care* (25 September 2023)	https://www.digitalcarehub.co.uk/digital-care-hub-new-name-for-digital-social-care/	26-11-26	12
Gloucestershire Care Providers Association	https://gcpa.co.uk/	26-11-26	12
GCPA, Member benefits	https://www.gcpa.co.uk/member-benefits/	26-11-26	12
Care Forum Wales ("represents 400+ independent health and social care providers across Wales")	https://www.careforumwales.co.uk/	26-11-26	12
Social Care Wales	https://socialcare.wales/	26-11-26	12
Social Care Wales, Insight Collective	https://insightcollective.socialcare.wales/	26-11-26	12
NICE, Social care	https://www.nice.org.uk/about/nice-communities/social-care	26-11-26	12
NICE SC1, *Managing medicines in care homes*	https://www.nice.org.uk/guidance/sc1	26-11-26	12
NICE NG67, *Managing medicines for adults receiving social care in the community*	https://www.nice.org.uk/guidance/ng67	26-11-26	12

Eldradesk

Source	URL	Accessed	Used in
Booking page (call request)	https://eldradesk.com/book	26-11-26	13
Eldradesk website	https://eldradesk.com	26-11-26	13
Eldradesk privacy information	https://eldradesk.com/privacy	26-11-26	13

Source	URL	Accessed	Used in
Companies House: ELDRADESK LIMITED, 16685101, registered office 2 Chester Road, Barnwood, Gloucester, GL4 3AX (Active)	https://find-and-update.company-information.service.gov.uk/company/16685101	26-11-26	13

Checked and not used

URL	Result on 26-11-26
https://www.digitalsocialcare.co.uk/	Redirects (301) to digitisingsocialcare.co.uk, which does not respond. Not used; Digital Care Hub is the current name
https://ico.org.uk/media/for-organisations/documents/2553993/dpia-template.docx	404 (old template address). Current address above
Birdie homecare survey	Not used in these chapters

Sources: operational sections (2-9)

Every URL cited in sections 2-9 of *The Care Admin Toolkit*. All accessed and checked to load (HTTP 200) on 26-11-26.

Source	Publisher, date	Used in	URL	Accessed
The state of health care and adult social care in England 2025/26: Adult social care ratings	CQC, published 23 October 2026	03	https://www.cqc.org.uk/publications/major-report/state-care/2025-2026/asc/ratings	26-11-26
The state of health care and adult social care in England 2025/26: Adult social care workforce	CQC, published 23 October 2026	08, 09	https://www.cqc.org.uk/publications/major-report/state-care/2025-2026/asc/workforce	26-11-26
Chief Inspector's Annual Report 2025-26	Care Inspectorate Wales, published 22 October 2026	03, 09	https://www.careinspectorate.wales/chief-inspectors-annual-report-2025-2026	26-11-26

Source	Publisher, date	Used in	URL	Accessed
Chief Inspector's Annual Report 2025-26 (PDF, not cited in text; backup copy of the above)	Care Inspectorate Wales, 22 October 2026	-	https://www.careinspectorate.wales/sites/default/files/2026-10/261022-CIW-CI-annual-report-2025-26-en2.pdf	26-11-26
NICE SC1: Managing medicines in care homes	NICE, published 14 March 2014	06	https://www.nice.org.uk/guidance/sc1	26-11-26
NICE NG67: Managing medicines for adults receiving social care in the community	NICE, published 30 March 2017	06	https://www.nice.org.uk/guidance/ng67	26-11-26
Regulation 19: Fit and proper persons employed (guidance)	CQC	09	https://www.cqc.org.uk/guidance-providers/regulations/regulation-19-fit-proper-persons-employed	26-11-26
Health and Social Care Act 2008 (Regulated Activities) Regulations 2014, Schedule 3	legislation.gov.uk	09	https://www.legislation.gov.uk/uksi/2014/2936/schedule/3	26-11-26

Source	Publisher, date	Used in	URL	Accessed
Regulated Services (Service Providers and Responsible Individuals) (Wales) Regulations 2017, regulation 35	legislation.gov.uk	09	https://www.legislation.gov.uk/wsi/2017/1264/regulation/35	26-11-26
Regulated Services (Service Providers and Responsible Individuals) (Wales) Regulations 2017, Schedule 1	legislation.gov.uk	09	https://www.legislation.gov.uk/wsi/2017/1264/schedule/1	26-11-26
Registration	Social Care Wales, page last updated 9 October 2026	09	https://socialcare.wales/registration	26-11-26
Right to work checks: an employer's guide	Home Office, GOV.UK	09	https://www.gov.uk/government/publications/right-to-work-checks-employers-guide	26-11-26

Our own sample figures (62 reports) come from `research/care-sector/cqc-gap-analysis.md` and `research/care-sector/sample.csv`. Section 2's paragraph comes from `research/care-sector/context-and-ai.md` section 6.